



40 Hardest Wolverhampton Taxi Questions

1. If you're concerned about a vulnerable child you should? **Contact MASH – Multi Agency Safeguarding Hub**

2. You are offered a sexual favour in place of payment, what should you do? **Decline and report it to your operator**

3. State which of the following is your responsibility?

Answer: Duty of care – make sure vulnerable passengers are safe

Treat all passengers with dignity and respect

Whistle blowing – in respect to other drivers/other services/ staff

4. Which two of your ID badges needs to be on display at all times:

Answer: Dashboard badge

Personal badge

5. State which of the following would raise concerns for you?

Answer: Children with physical injuries



Children accepting lifts in different cars

Sending/ receiving inappropriate images

6. Which three things should the taxi driver do when requested by the passenger?

Answer: Convey a reasonable quantity of luggage

Afford a reasonable assistance in loading and unloading

Afford assistance in removing luggage to the entrance of the any building

7. If a member of the public approaches you when you are on duty in a Private Hire Vehicle and asks you to take them somewhere and they have not made a booking with the base, should you? **Refuse to take them**

8. Your vehicle is licenced for 4 passengers. When you get to your booking there are three small children only. What should you do? **Refuse to carry**

9. A drunk woman wants to sit in the front and you tell her sit in the back or you are going to refuse to take her. What is she allowed to do? **She can sit anywhere that she likes (in the front seat)**

10. A mother needs to urgently go to hospital she sits in the back rear of your saloon taxi with her 3 children putting the child under 3 years old on her lap (knee). Just as you are about to move off the father comes running and sits in the empty front passenger seat. Do you take them? **No, you are only insured for 4 passengers in your saloon**

11. Under which policy should the owner of a Private Hire Vehicle have a valid Policy of insurance? **Part VI of the Road Traffic Act 1988**

12. Which of the following shall be adhered to during the maintenance of the vehicle?

Answer: All tyres including the spare must comply with the vehicle



manufacturer's specification and the requirements of the Road Vehicles (Construction and Use) Regulations.

The owner of the vehicle shall make sure the vehicle is clean

13. The original certificate of insurance or a cover note can be inspected at any time by? (Choose two answers) **Police or the Licensing Enforcement Officer**

14. Which items are always strongly recommended to be provided and maintained in the vehicle? (Choose two answers) **Fire extinguisher and a first aid Kit**

15. In what form do the Council require insurance documentation to be presented? **A copy/scan of the current valid certificate of insurance or cover note(s)**

16. How many mechanical tests must a vehicle older than 10-12 years have each year? **Two tests per year**

17. How many mechanical tests must a vehicle older than 0-10 years have each year? **One test per year**

18. Who is responsible for a child of 13 wearing the seatbelt in a Private Hire Vehicle when they are accompanied by their parent? **The parent**

19. Does a Private Hire Vehicle Driver's licence issued by Wolverhampton City Council allow you to drive a Private Hire Vehicle licensed by another authority? **No**

20. How often is a Private Hire Vehicle Driver required to undergo a DBS (Criminal Records Check) **Every 3 years**

21. Who may inspect the records of bookings? (choose two answers) **The Licensing Enforcement Officer and the Police**



22. If you have an accident in your Private Hire Vehicle, causing damage materially affecting the safety, performance or appearance of the vehicle, when do you have to report it to Licensing Services? **Immediately**
23. Is it compulsory for a Private Hire Driver to wear a seat belt at all times? **No, when he has passengers in his vehicle**
24. Which document in addition to all the maintenance records must be kept available for inspection at any time? **Insurance certificate and MOT certificate**
25. When a Private Hire Vehicle is involved in an accident the Private Hire Vehicle owner must report it to the Licensing Services in writing within 72 hours as required under what law? **Section 50 (3) of the Local Government (Miscellaneous Provisions Act) 1976**
26. If a licence holder ceases to operate how quickly must he/she surrender the vehicle driver's licence and badges to the Licencing Services? **Immediately**
27. Who many inspect the Maintenance Policy Statement and other maintenance records of the Vehicle? (Choose two answers) **The Local Authority and Taxi Base**
28. Is it acceptable for a Private Hire Vehicle Driver to cruise around in his vehicle looking for customers, e.g. outside a pub or a club? **No**
29. If a member of the public approaches you when you are on duty in a Private Hire Vehicle and ask you to take them somewhere and they have not made a booking with the base, do you? **Never take them**
30. If a Private Hire Vehicle Driver picks up a customer who has not booked the vehicle in advance, does the private ire insurance cover this? **No**
31. When your passengers gets out of the Private Hire Vehicle, at the end of each journey, what must you do? **Check to see if the passengers has left anything in the car and make sure the car is clean inside**



32. Which two main legislative acts cover the licencing of Hackney Carriages and Private Hire Vehicles? **Local Government Misc. Provisions Act 1976 & Police Clause Act 1847**

33. What is the purpose of a driver having a driver's badge?

Answer: ID for passenger

Confirmation of successful passing taxi test

34. How should a driver dress whilst working?

Answer: High standard of personal hygiene

Freshly laundered respectable clothing

35. The holder of this Private Hire Vehicle licence shall submit which two things to their operator?

Answer: The issued Private Hire Vehicle Licence

An image of their DVLA Drivers Licence

36. In the event of the holder of this licence ceasing to operate as a licensed Private Hire Vehicle Driver. Within how many days should the driver give back their Private Hire Vehicle Driver's licence and badges? **7 days**

37. If a member of the public approaches you when you are on duty in a Private Hire Vehicle and asks you to take them somewhere and they have not made a booking with the base do you do that? **No**

38: If a Private Hire Vehicle driver picks up a customer who has not booked the vehicle in advance, does the Private Hire Vehicle insurance cover this? **No**

39: If a Private Hire Vehicle driver is caught picking up passengers who have not booked in advance, what may happen to him or her. **Suspension/ revoke of the badge**



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40: If you have an accident in your Private Hire Vehicle causing damage affecting the safety performance or appearance of the vehicle, when do you have to report it to licencing services? **Within 72 hours**



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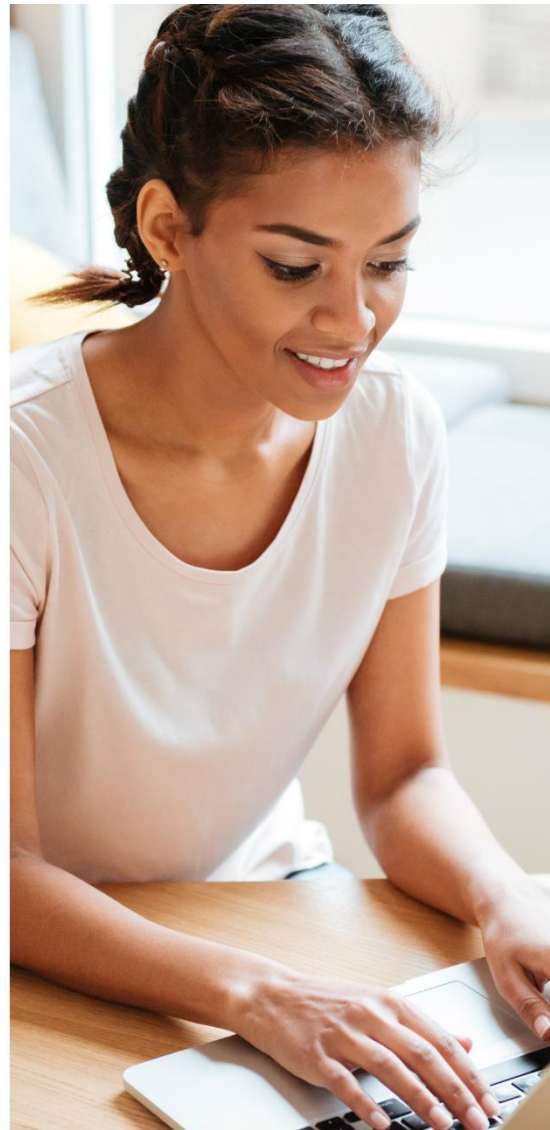


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